

## XeloQ Communications Internet Telephony

**Subject:** Creation of 100 Disposable Calling Cards with each Eur 3,- of funds - EXAMPLE

**Importance:** High

### Creation of 100 Disposable Calling Cards with each Eur 3,- of funds - EXAMPLE


We use a new Customer for this, add Eur 300,- Funds and create 100 **DISPOSABLE** calling cards in it.

These calling cards are to be used as regular calling cards; when they are used, let your customers **throw them away** and buy a new one from you.

Follow these instructions (example from an old reseller card batch; ignore details of that).

In your reseller Control Panel Choose **Add Customer**:

You are here: Home > Customers > Add

Adding customer	
First name	Calling Card *
Last name	- Batch 1 *
Phone	
E-Mail	support@netlinknetwc *
Country	South Africa *
Description	Special Calling Card customer with 100 cards; do not alter or change funds or cards
Time shift	GMT +2 * ?
Preferred currency	European Euro *
Preferred language	English *
Tariff	Calling cards *
Credit account	Create new credit account *
Credit limit	0.00
Company name	
Credit description	
Customer disabled	<input type="checkbox"/>
SIP Account	<input checked="" type="radio"/> New <input type="radio"/> Don't create
Password	.....
Confirm password	.....
Account disabled	<input type="checkbox"/>
Web Account	<input type="radio"/> New <input checked="" type="radio"/> Same as SIP <input type="radio"/> Don't create
Send info to e-mail <input checked="" type="checkbox"/>	
<b>Features:</b> Callshop: <input type="checkbox"/> Calling cards: <input checked="" type="checkbox"/> Web callshop: <input type="checkbox"/>	
	

Then press Submit. Then you will see this:

## Customer: Calling Card - Batch 1

### Customer information

Name: Calling Card - Batch 1  
 E-Mail: support@netlinknetworks.co.za  
 Registration date: 2010-01-07 13:40:49  
 Contact phone:  
 Additional information: Special Calling Card customer with 100 cards; do not alter or change funds or cards  
 Country: South Africa  
 Time zone: (GMT) Greenwich Mean Time, London, Lisbon  
 Disabled: No  
 Warning threshold: 5.0000  
 Activated: Yes  
 Tariff: Calling cards  
 Credit amount: 0.0000  
 Credit amount limit: 0.0000  
 Credit account information: Customer, Calling Card - Batch 1


### Actions

- Edit customer
- Add payment
- Calls history
- Payments list
- Send info to customer
- Send info to reseller
- Recurring fees
- Delete customer


### Calling cards

- Add
- Manage
- Download
- Manage DID's ACL

### SIP accounts

Username	State	
731600	Enabled	

### WEB accounts

Username	State	
731600	Enabled	

### Add account

- SIP account
- WEB login


### This was created:

WEB Accounts:

ID: Password:  
731600 ccbatch1

Then do this:

**Add payment:** (add exactly 100 x the amount of each calling card value, in this case Eur 300,-)



Payment adding	
Amount	300.00 * rate = 300 *
Amount currency	European Euro (1.0000) *
Type	Card *
Description	Topup 300 euro for 100 calling cards with 3 Euro each.
Billing system ID	
	

Press Submit.

## Customer: Calling Card - Batch 1


Customer information		Actions
Name:	Calling Card - Batch 1	<ul style="list-style-type: none"> <li>Edit customer</li> <li>Add payment</li> <li>Calls history</li> <li>Payments list</li> <li>Send info to customer</li> <li>Send info to reseller</li> <li>Recurring fees</li> <li>Delete customer</li> </ul>
E-Mail:	support@netlinknetworks.co.za	
Registration date:	2010-01-07 13:40:49	
Contact phone:		
Additional information:	Special Calling Card customer with 100 cards; do not alter or change funds or cards	
Country:	South Africa	
Time zone:	(GMT) Greenwich Mean Time, London, Lisbon	
Disabled:	No	
Warning threshold:	5.0000	
Activated:	Yes	
Tariff:	Calling cards	<b>Calling cards</b> <ul style="list-style-type: none"> <li>Add</li> <li>Manage</li> <li>Download</li> <li>Manage DID's ACL</li> </ul>
Credit amount:	300.0000	
Credit amount limit:	0.0000	
Credit account information:	Customer, Calling Card - Batch 1	

SIP accounts			WEB accounts			Add account
Username	State		Username	State		<ul style="list-style-type: none"> <li>SIP account</li> <li>WEB login</li> </ul>
731600	Enabled		731600	Enabled		

Now at Calling Cards, press Add

Then 100 cards with each 3 EUR.

Adding calling cards	
Cards amount (1000 max):	<input type="text" value="100"/>
Card balance:	<input type="text" value="3"/>
Expiration date (days from now):	<input type="text" value="730"/>
IVR Language:	<input type="text" value="EN"/>
Allow weblogin:	<input type="checkbox"/>
Disabled:	<input type="checkbox"/>
	

Press Submit.

100 Cards are created:

Cards list

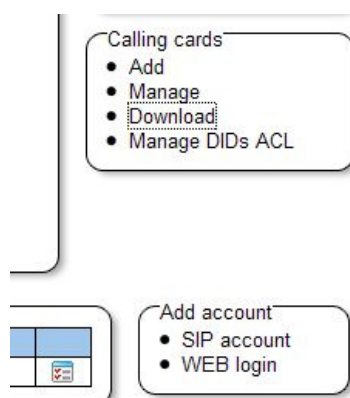
Card search:  Search!

100 | 1 2 3 4 »

Card number	Balance	Activation date	Expiration date	Disabled	
8521752365	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
4374184101	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
5504045404	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
8819050299	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
9155036278	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
4852978412	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3292313257	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
8917523668	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
8798207806	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
9982381984	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
2078442202	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
5471530257	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
6896089360	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
6910253533	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
5356971126	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
6700682478	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
6944334214	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3002273966	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
9196140922	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
5023978749	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
1470425025	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
8528450296	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
4840336947	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3852735678	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
5348156772	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
8000643114	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3726466061	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3585252661	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
3983610670	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	
2812345797	3.0000	07.01.10 13:45:50	07.01.12 13:45:50	No	

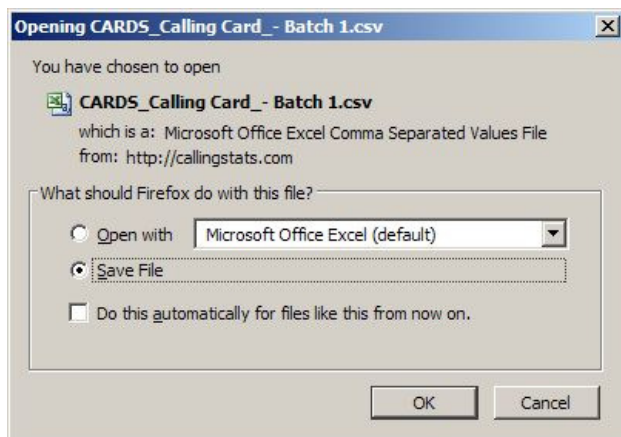
100 | 1 2 3 4 »

Press BACK in your browser;  
Then press Download at the Calling Card section:



You then will see this screen:





Save the file on your PC (remember the place).

The created Excel file is THE file that you can use to GIVE out the Calling Card number + PIN.

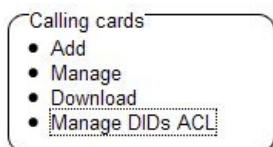
Create a NEW column at the end that you Call : **Sold to:**

	A	B	C	D	E	F	G
1	CARDNUMBER,"PIN","WEBPASSWORD","ACTIVATIONDATE","EXPIRATIONDATE","BALANCE"						SOLD TO:
2	8521752365	9634		7-1-2010 13:45	7-1-2012 13:45	3.000.000	Juma
3	4374184101	9761		7-1-2010 13:45	7-1-2012 13:45	3.000.000	....Customer X
4	5504045404	9423		7-1-2010 13:45	7-1-2012 13:45	3.000.000	...Customer Y
5	8819050299	4908		7-1-2010 13:45	7-1-2012 13:45	3.000.000	
6	9155036278	9709		7-1-2010 13:45	7-1-2012 13:45	3.000.000	
7	4852978412	9120		7-1-2010 13:45	7-1-2012 13:45	3.000.000	
8	3292313257	4123		7-1-2010 13:45	7-1-2012 13:45	3.000.000	
9	8917523668	9527		7-1-2010 13:45	7-1-2012 13:45	3.000.000	

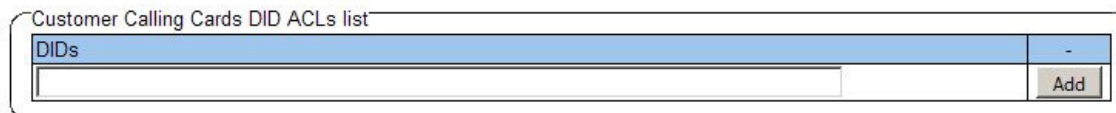
Then you can print this or send by email.

After that, 1 more thing:

Choose Manage DIDs ACL



You will see this:



Now JUST press on **Add** (do not fill anything out)

Then you will see this:

Customer Calling Cards DID ACLs list	
DIDs	-
ANY	
<input type="text"/>	<input type="button" value="Add"/>

That is all.

Now get back to the main screen (back button) or choose Home.

Then 1 more thing to change; the Max concurrent calls (default at 1 --> set that at 0)

### Customer editing

First name	<input type="text" value="Calling Card"/>
Last name	<input type="text" value="- Batch 1"/>
Phone	<input type="text"/>
E-Mail	<input type="text" value="support@netlinknetwo"/>
Country	<input type="text" value="South Africa"/>
Description	<input type="text" value="Special Calling Card customer with 100 cards; do not alter or change funds or cards"/>
Time shift	<input type="text" value="(GMT+2:00) Athens, Kiev, Jerusalem, South Africa"/>
Preferred currency	<input type="text" value="European Euro"/>
Preferred language	<input type="text" value="English"/>
Tariff	<input type="text" value="Calling cards"/>
Funds warning threshold	<input type="text" value="5"/>
Max concurrent calls	<input type="text" value="0"/>
Credit limit	<input type="text" value="0.0000"/>
Customer disabled	<input type="checkbox"/>

**Features:**
  
Callshop: ☐
  
Callingcards: ☒

**Your calling card set is NOW READY and you can use it.**

100 cards with each 3 Euro.

**If you SOLD all the cards, create a NEW Calling Card Customer (called Calling Card - Batch 2) in the same way or ask sales to do this.**

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**Making calls:**

**The DID Number to call in to:**

Now spread the DID Calling Card number(s) and let your Customers call in to that number and use their calling cards.

00 xx-xx- xx -xx (2 calls maximum; if you need more channels, order it with us).

*(the Dutch calling card number you can use freely; other countries need to be ordered).*

Now please proceed and read the **User manual** now on how to use the calling cards for the Customers.

Good luck!  
XeloQ Communications Support Team